

Stakeholder relations

Our purpose as an organization is to help our clients understand society and quickly adapt to its changes by promoting relationships based on recognition, cooperation and sustainability.

This objective drives us as an organization to take continuous steps to improve the well-being of our employees, respect our communities and their cultures, reduce our environmental footprint, operate under high standards of transparency, and choose suppliers based on sustainability criteria.

Our stakeholders

Employees

We believe that the diversity of our staff enriches our organization and the work we do for our clients. This includes people of all ages, origins, beliefs, gender, ethnicity, nationality, nationality gender identity, sexual orientation, and so many other visible or non-visible differences.

All form an integral part of our ability to perform our consulting with a unique standard that blends talent, innovation, thoughtfulness, professionalism and creativity.

The autonomy and advancement of our professionals are at the heart of what we do. We actively work on their well-being, personal and professional development, and motivations during consulting processes.

We permanently generate training and reflection opportunities about our culture and surrounding challenges, encouraging each professional to be a leading player and contribute with their vision, background and competencies.

Clients

Our clients and their challenges fuel our work daily, and building trusting relationships is a fundamental element of our consultancy. We work with our clients to accompany them on their journey towards more sustainable organizations with conviction and speed. That is why we focus on delivering a strategic and constructive approach, from vision to execution, providing our clients with new perspectives that allow them to face their challenges collectively and collaboratively.

We adapt to each client's particular reality, gaining a deep understanding of their industries and environments to facilitate our comprehension and the value proposition of our consulting services. We learn our clients' concerns, realities and goals through regular meetings, field visits and constant and permanent involvement.

In addition, we conduct annual satisfaction surveys to evaluate their global perspective of TIRONI, addressing both the consulting process and the consulting team quantitatively and qualitatively.

Suppliers

Suppliers are our allies in achieving a more sustainable consultancy. We build long-term relationships based on trust to collaboratively contribute to the achievement of our own objectives and, of course, those of our clients.

Our supplier selection principles establish criteria to ensure respect for laws, regulations, cultures and the everyday life of every community in which we operate. We maintain permanent contact through formal and informal meetings so that we may gain insight into their work, teams and structures and ensure that they understand and share our principles. In turn, to promote their own sustainability, we have continued to make timely payments to all our suppliers, including SMEs.

Communities

We promote community acknowledgment by making their positions visible as a methodology for building new ways of coexisting, producing agreements and validating the existence of disagreements. Diverse points of view and understanding enhance and enrich our consultancy. Dialogue and participation are central pillars in our work principles, as they are tools for bringing together knowledge. Thus, we are concerned with permanently engaging with local communities and their experiences through field visits, opinion surveys, on-site and remote research, and the establishment of public-private-citizen alliances in the majority of our associated projects.

Learn more

- + Environmental Principles
- + Sustainable Supplier Principles
- + Talent Recruitment Principles
- + Probono Consulting Principles